

	QUALITY POLICY			
	Revision	0	Date	14/10/2021

The Management of **NAVITACUM S.L.** establishes the present Declaration of Quality Principles: it commits itself to disseminate them, to enforce them and to monitor their development throughout the organization and, where appropriate, to its suppliers and its external customers. The Management of **NAVITACUM S.L.** establishes the present declaration as the reference framework for the establishment of the improvement objectives to which the organization subscribes.

- Direct all the company's activities to meet the highest standards of quality and service with a clear and firm vocation of orientation towards customer satisfaction.
- Consider the management system as a single management system through management leadership.
- Pursue a process approach in management and an orientation towards total quality and continuous improvement of processes.
- Disseminate and raise awareness among the organization's employees about the importance of performing their processes, activities and tasks with maximum quality, considering at all times the customer's requirements.
- Integrate suppliers as a strategic part of the organization's supply chain, seeking the highest quality of its products and services through mutual collaboration.
- The management of **NAVITACUM S.L.** is committed to continuously improve the effectiveness and efficiency of the system, providing the necessary means and resources for this purpose, also establishing training plans aimed at improving the competences of the company.
- Observe the fulfillment of the current legislation and regulations applicable to our sector and developed activity, as well as other requirements that **NAVITACUM S.L.** subscribes.
- The quality function is delegated to the quality area, who must design, coordinate, establish and audit the **NAVITACUM S.L.** quality system.

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